

## OVERVIEW AND SCRUTINY PERFORMANCE BOARD 10 DECEMBER 2019

### DRAFT SCRUTINY REPORT: QUALITY ASSURANCE OF CARE AND NURSING HOMES IN WORCESTERSHIRE

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#### **Summary**

1. The Overview and Scrutiny Performance Board (OSPB) is asked to consider and approve the attached draft scrutiny report on Quality Assurance of Care and Nursing Homes in Worcestershire.

#### **Background**

2. This scrutiny review was proposed by the Overview and Scrutiny Performance Board. The Board wanted reassurance about the effectiveness of the County Council's quality assurance systems of residential care and nursing homes.
3. At its meeting on 28 March 2019, the OSPB agreed that the scrutiny would take the form of a task group exercise, led by the Chairman of the Council's Adult Care and Well Being Overview and Scrutiny Panel, Cllr Juliet Brunner.
4. In planning its approach to the scrutiny, the Task Group learned that there are a number of different organisations involved in inspecting providers of care and nursing homes. Whilst the remit of this scrutiny has been on the role of the Council's Quality Assurance Team, in order to understand the broader system, the Task Group has also met with the other organisations involved – including the Care Quality Commission (the independent regulator of health and social care in England) and the Clinical Commissioning Groups. The Group has also met with Healthwatch and visited a number of care and nursing homes across Worcestershire.

#### **Terms of Reference**

5. The **terms of reference** for the scrutiny exercise were '*to investigate how the Council carries out and monitors quality assurance of care homes in Worcestershire*'

#### **OSPB's Role**

6. One of OSPB's roles is to monitor the quality of scrutinies that are carried out to ensure that scrutiny reports are robust and evidence based, and that they follow the terms of reference agreed by the OSPB.
7. To help with this, the Task Group's lead has provided the OSPB with regular verbal updates on the progress of the scrutiny.

## **Next Steps**

8. Once the Board is content, the Scrutiny Report will be considered by Cabinet at its meeting on 30 January 2020.

## **Purpose of the Meeting**

9. The OSPB is now invited to consider, comment on and approve the attached Scrutiny Report.

## **Supporting Information**

Appendix 1- Draft Scrutiny Report: Quality Assurance of Care and Nursing Homes

## **Contact Points**

### County Council Contact Points

County Council: 01905 763763

### Specific Contact Points for this report

Alyson Grice and Samantha Morris, Overview and Scrutiny Officers, 01905 844962/844963, [scrutiny@worcestershire.gov.uk](mailto:scrutiny@worcestershire.gov.uk)

## **Background Papers**

In the opinion of the proper officer (in this case the Head of Legal and Democratic Services) the following are the background papers relating to the subject matter of this report:

- Agenda and minutes of the OSPB meeting on 28 March 2019 – available [here](#)

[All agendas and minutes are available on the Council's website here.](#)